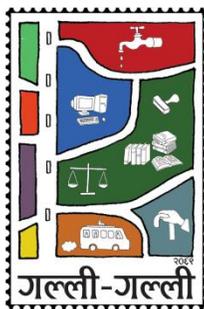


GalliGalli's Progressive Report (2016-2017)



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The proposed work and implementation have been as follows:

i. To establish the collaborative nalibeli.org platform as a viable tool for public discussion for marginalized youths by focusing on migrant workers

The nalibeli.org is a unique collaborative platform that gathers information and facilitates conversation on state services and public institution. With NED's support, we were able to conduct a much needed upgrade of the platform in the last project cycle.

- Continuing to gather and update information on regular public services at the ward and district level
- As planned, this year, focusing on collecting information related to migrant workers
- Upgrading nalibeli.org is also underway, with our technical services firm have started the work.

ii. To build a viable and replicable public hearing model which privileges the voices of the marginalized.

As democratic practice requires the voices of people to be included in all aspects of state mechanisms, having viable models of public engagement is necessary in a democracy. The Sukul Bahas platform is a local initiative to discuss contemporary issues of public affairs. This not only inform nalibeli.org platform in prioritizing information, identifying public concerns, but also developed as the mechanism to assess condition of public services at grassroots level.

II. Nalibeli.org

The nalibeli.org wiki is a dynamic crowdsourced platform that assists citizens to navigate and hold discussions around the bureaucracy. In this quarter, as planned, we collected information and upgraded key functionalities. The focus of this quarter will be on testing the help desk and online community building.

We focused on the following work in this quarter.

1. Help Desk will start from the 1st week of December 2016.
2. We have already started collecting pertinent issues related to foreign employment and migrant workers online.
3. Are collecting relevant information to address the inquiries made online as well as prepare more online pages regarding the foreign employment and migrant workers.
4. Will disseminate information online and through other means such as spreading information in public forums in Kathmandu, at local public offices, using social media, and other local media partners.

Some updates on current status.

a. Pages:

After July 2016, we have added 35 new pages to the wiki on topics ranging from foreign employment to visa processing to rescue from migration destination. Mostly, we have focused on the visa processing in Nepal for migrant worker. (Orientation Training, Work Permit, Insurance, Medical, Compensation, Search and Rescue)

We have talked with the Department of Foreign Employment about testing the help desk at their location. They have responded positively. They have also suggested we collaborate with the Foreign Employment Promotion Board (FEPB). We will start testing from the first week of December. According to the FEPB, every day 2/3 corpses and/or injured migrant workers return from Gulf countries. Through this help desk, we will be able to help the victim's family to go through the process of taking the corpse out of immigration.

Some example of pages:

<https://goo.gl/nIgdUM>

<https://goo.gl/SEVoRA>,

http://en.nalibeli.org/index.php/Dead_body_Repatriation/Rehabilitation,

http://en.nalibeli.org/index.php/Tribhuwan_International_Airport:_Foreign_Employment

b. Upgrade work:

We have renewed our agreement with Kazi Studios for the remaining technical upgrade work.

They are working on the following:

1. Make comments in the forum section better
2. Show the version and edited list chronologically

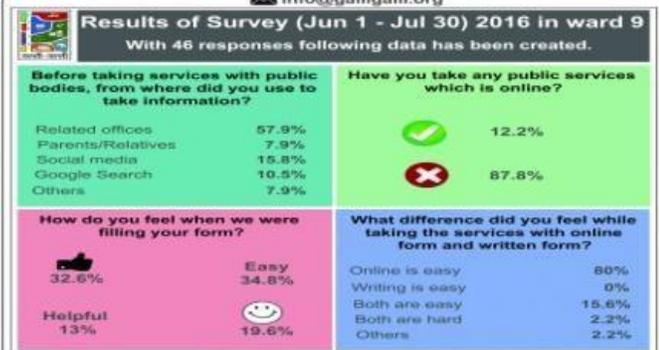
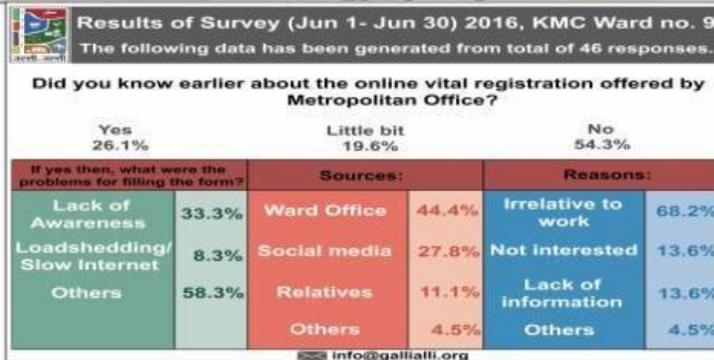
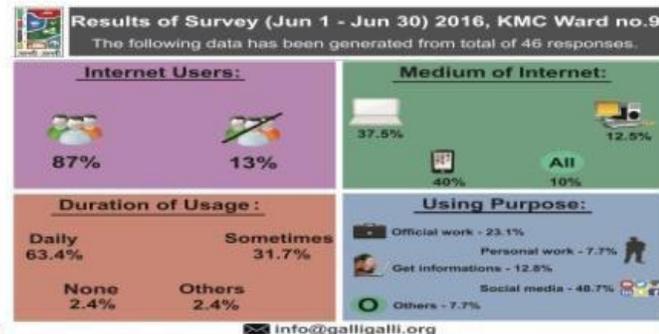
3. Fix errors on downloading the PDF forms
4. Show page rating on every page

c. Visitors of nalibeli.org: July to October

We have had 45 new login users in nalibeli.org from July to October. According to Google Analytic, 14,945 users have visited the website in the three months for a total of 33,417 page views.

d. Understanding Awareness of Service Recipients about Public Services

Galli Galli attempted to understand awareness of service recipients about public services they are getting at the ward office through questionnaire in collaboration with Kathmandu Metropolitan City Ward no. 9. The questions were related to awareness of the vital registration process and nalibeli.org. Over the course of 30 days, we collected a total of 46 responses from people who came to receive services at ward office. We turned our findings in the following designs.



Results of Survey (Jun 1 - Jul 30) 2016 in ward 9	
With 46 responses the following data has been created.	
Which aspect for service recipients and service provider get smooth if all other public services is modified to online process alike vital registration?	What will be your opinion, if all the information regarding ward services is provided by a single medium?
Saves time 40%	Good 43.9%
Work will be faster 20%	Better 12.2%
To keep record 2.2%	Easy 43.9%
Others 37.8%	
Do you know in www.nalibeli.org you can take and keep the information?	Do you know about the Municipality website and application?
Yes 13.3%	Yes 6.7%
Little bit 11.1%	Yes but not used 17.8%
No 71.1%	No 73.8%
Want to know 4.4%	Others 2.2%
Others 13.3%	

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Results of Survey (Jun 1 - Jul 30) 2016 in ward 9	
With 46 responses the following data has been created.	
In the upcoming days, from where would you like get informations regarding public bodies?	Do you have any complains and suggestions to improve the services of ward?
Ward office 27.9%	Yes 46.7%
Website 25.6%	No 53.3%
www.nalibeli.org 41.9%	
Social media 4.7%	

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e. Challenges for Nalibeli.org

- Though most activities are going according to plan, the movement was a bit slow in the first quarter because the whole office was involved in the leadership transition.
- When the transition was complete, it was the one-month long festival season in Nepal. Work is always slow at this time.
- In the second quarter, after the nalibeli.org upgrade work is also complete, we will be able to work at our normal pace.

III. Sukul Bahas/Public Hearing

In three months of the first quarter, we organized two Sukul Bahas programs and third was cancelled due to the long festival season of Nepal. The details of the discussions are as follows:

b. Topic: Modern Teej Culture, Bane or Boon?

Date: August 26, 2016

Discussed by female and girls participants from the neighbourhood.

Moderator: Sabina Dhakal, GalliGalli

<https://www.youtube.com/watch?v=8oSSp03mgDE>

Teej, a traditional hindu festival, is important in the Nepali society. The festival is an accumulation of various practices which includes feasting, fasting, gathering and worshipping. Celebrated for the long lives of the husbands by married women and to have a suitable groom by the unmarried, Teej is considered a woman's festival.

However, in recent days Teej is also associated with various changes brought on by the modernization. The feasting before the fasting known as *dar* is now famous for being extravagant. Before, the *dar* was simply feasting of the pudding so that the fasting of the next day could go smoothly without resulting in any health complications. However, these days, not only the menus for the *dar* have swelled, but the very nature and purpose of the *dar* have been altered. The *dar* is now a lavish affair conducted in the various party palaces and venues of the

cities. This Sukul Bahas explored the thoughts of youth on the modernization of Teej. Some highlights of the discussion:

- Everyone associated the Teej with latest styles in saris, lehengas and jewelries.
- People pointed out that, in name of *dar*, people are throwing extravagant parties with over the top menus that included alcohol.
- To this some participants, popular media songs about Teej with emphasis on the clothes, jewelries, was also worrying. However, another participant was quick to point out that the changing times will have direct impact on the lyrics. She said:“Of course women nowadays have different worries than the past and these worries and desire are reflected on the songs. It is very wrong to expect the same sad songs even today”.
- One participant raised some concerns over the less discussed issues surrounding Teej. The celebration of Rishi Panchami festival following Teej is a taboo that people rarely talk about it. She questioned such practices that demeans the natural phenomenon of menstruation and considers the women should purify themselves to get rid of sins.
- One of the male participant said that modifying the culture will undermine it. He suggested that the culture of the Teej should be held without losing its original meaning. However, all other participants countered his arguments with their view that culture is dynamic and will transform with the changing times.
- Also, another important issues discussed during the deliberation was how we perceive Teej. Many said that the Teej was for gathering and sharing the good and bad times among women. They all agreed that how these gatherings are held have changed but they are still guided by age old tradition and values of the “Teej”.
- Participants were keen to redefine Teej without losing the tradition when they introduce the festival to future generations. The extreme fasting without even water should be modified to make it less stressful on the women who fast. Also, the menstration taboo around Rishi Panchami should be talked about more openly.

b. Topic: Role of Youth in Implementing the Constitution

Date: September 20, 2016

Speakers: Pushpa kumar Shahi, Vice President, Nepal Students Union of Nepali
Congress Ranjit Tamang, ANSU, Maoist Revolutionary.

Bhanubhakta, ANSU, Communist Party of Nepal, United Marxist Leninist. Moderator:

Moderator: Suresh Chand, Accountability Lab

<https://www.youtube.com/watch?v=aVO9IWe I50>



The session was a discussion with leaders of the student unions, affiliated to the mainstream political parties. So far, the key role student leaders play is to raise voice against social injustices by holding protests on the streets. Some key discussions were as follows:

Definition of 'youth' in politics

- Youth policies and Youth Council has made youth engagement possible. Thoughts and acts should also represent the voices of youth. But who are youth? Political leaders, NGOs, Professionals. Where is the common platform of these so called youth?
- People of age group 16-40 are defined as youth by National Youth Council. In the political parties the youth are given more opportunity to be a member of central committees so that they become familiar with parliamentary roles and responsibilities.

Continuing protest against the Constitution

- About 90% of the citizens has accepted and passed the constitution. The democracy should also address the dissenting voices of the 10% minorities who are not satisfied with the constitution. The indigenous and minorities are unhappy because of the demarcation of the federal states. The constitution should not ignore their discontent which might lead

to disintegration of the country. The amendment should be done but they should also be in line with the majority as well. The various commissions should work efficiently and the basic infrastructure should be rebuilt. The new constitution is the product of the minority who were not content with the previous monarchy based constitution.

Implementing the Constitution

- The power is centralized and there is no accountability which makes the constitution implementation a challenge. Nationalism is not turning up on streets for protests. There is no economic development. The country is dependent on imports. There is no self-reliance.
- Self-reliance and economic prosperity should be the target of the constitution implementation. The closed industries should be reopened. Then only the nationalism will be strong

c. Challenges:

- While there is a lot of interest from youth in being a part of Sukul Bahas, the more established people need convincing to attend.
- The service providers who come are often of the mid-level, and they leave questions raised by the participants unanswered saying they are not the right person to answer it.

IV. Ways Forward

In this quarter, the disturbances caused by leadership transition really slowed down work. The new systems and processes are now in place. We are positive that we will be able to work rapidly and efficiently in the remaining three quarters, as per the proposal submitted in NED.

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